## We held a public online survey on our website asking Whitman County Residents about their access to healthcare in our county.





# A sample of 109 Whitman County residents took this survey.

YOUR NEEDS, OUR PATH FORWARD

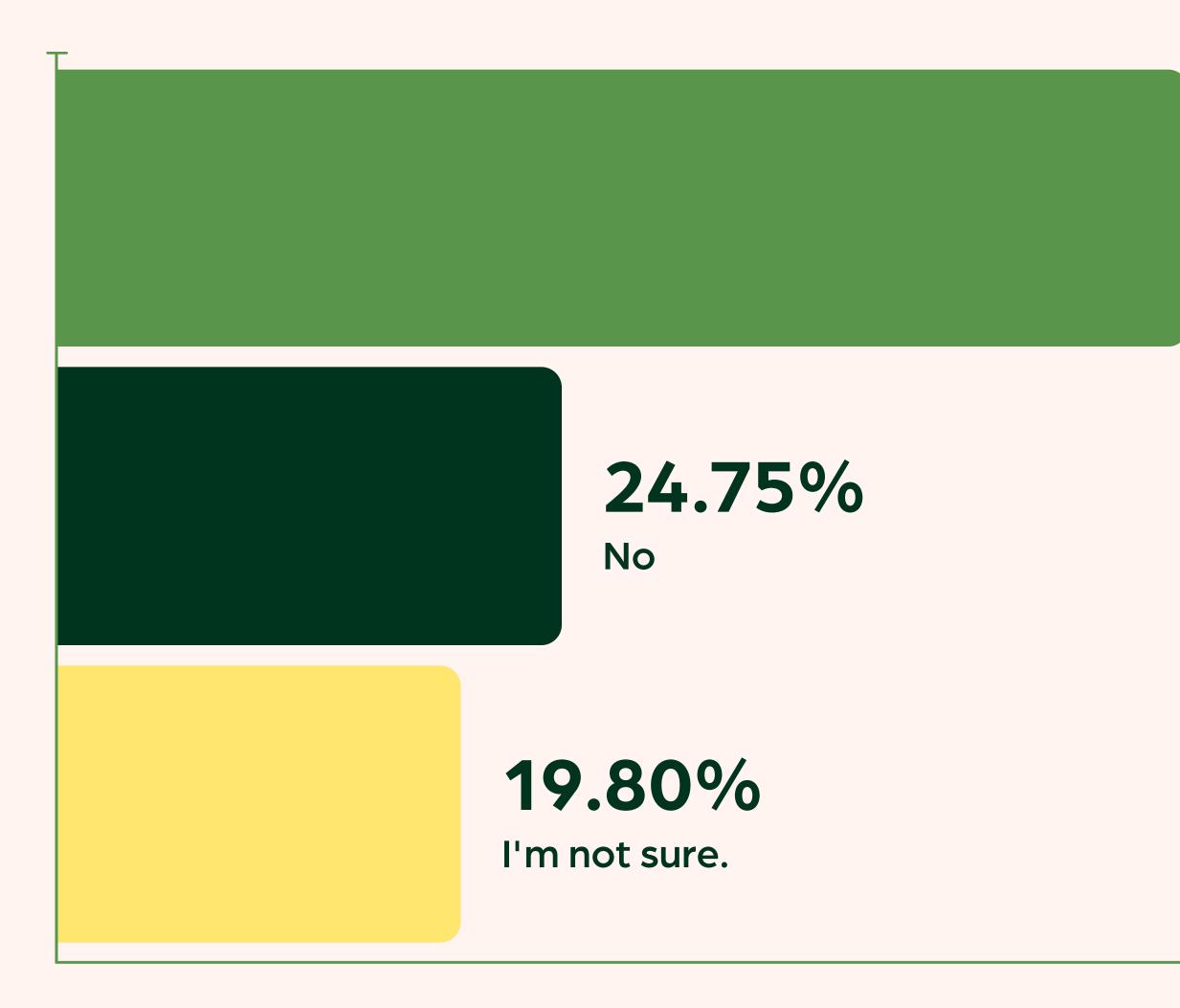
### Here's what we found out.



# Access to Doctors



### Do you believe there is a lack of access to doctors in Whitman County?



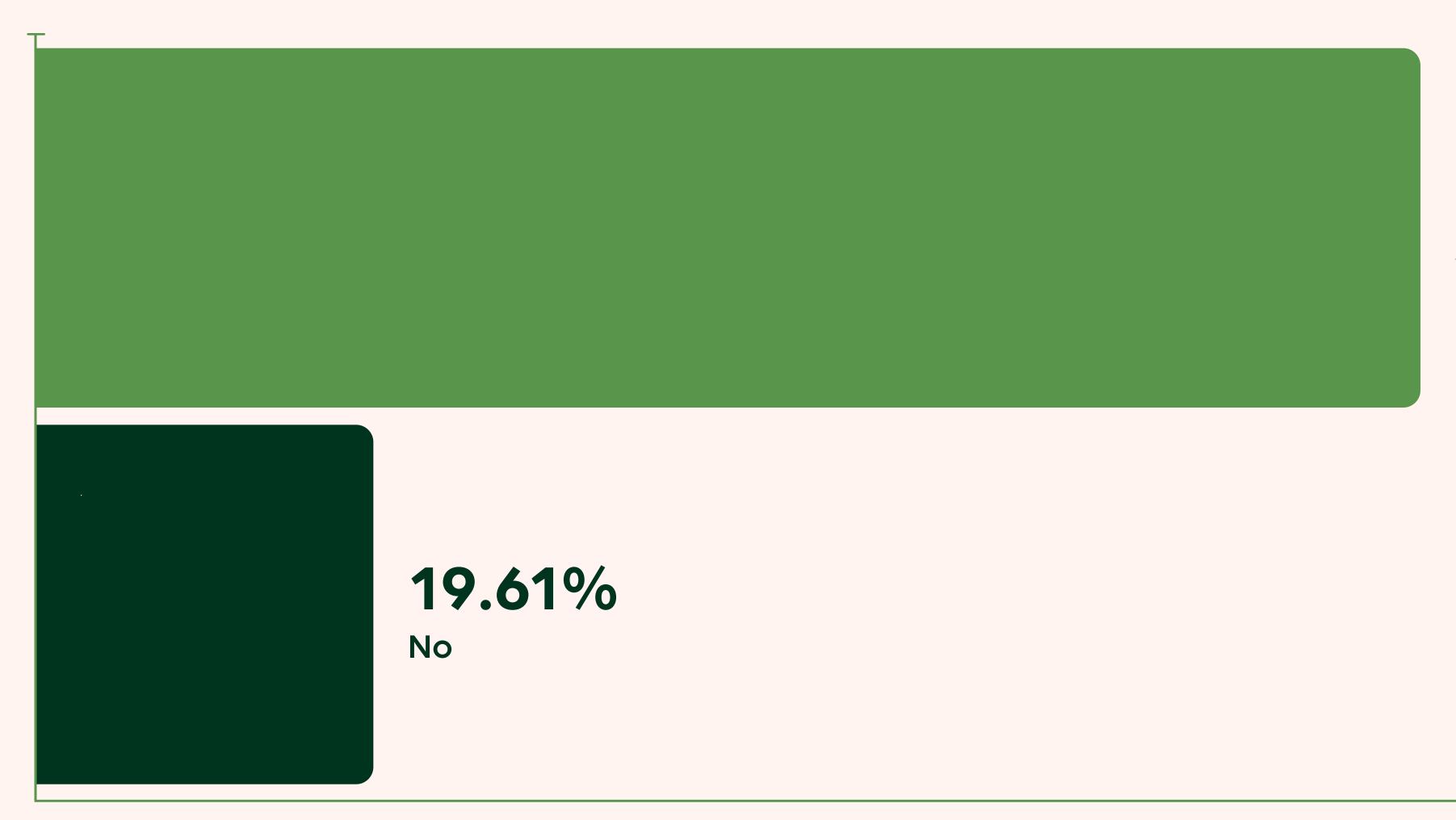
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### **55.45%** Yes

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### Do you or an immediate family member currently have a doctor in Whitman County?

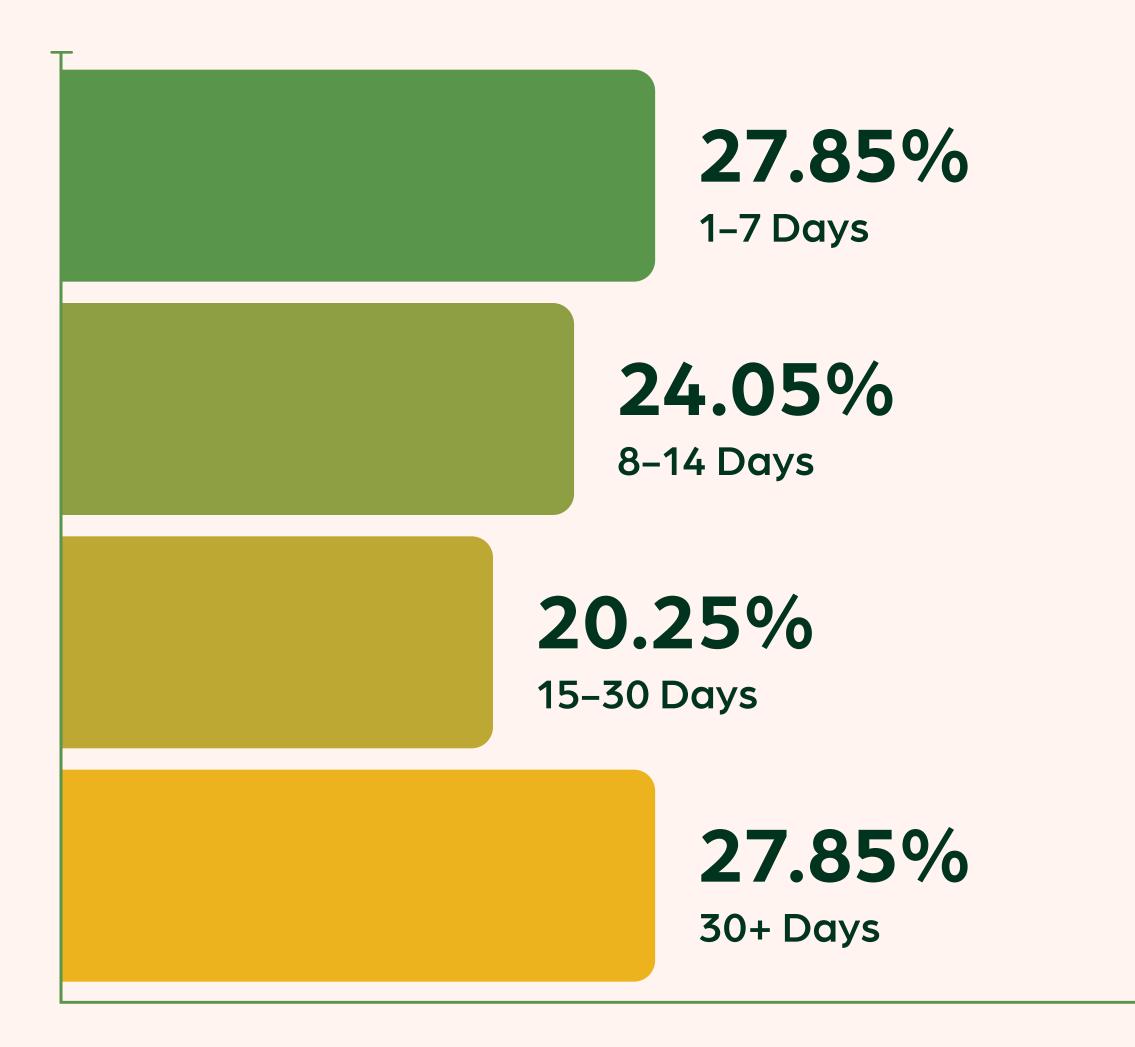


**80.39%** Yes





### If you have a doctor in Whitman County how long does it take you to get a doctor's appointment?







### If you DON'T have a doctor in Whitman County, what statement most applies?

#### 26.32%

Do not need a doctor.

#### 31.58%

Want to find one, but many not accepting new patients.

#### 31.58%

Want to find one, but many do not accept my insurance.

#### 10.53%

Previous doctor moved, still looking for a new one.

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# Access to Urgent Care





#### ACCESS TO URGENT CARE Have you or an immediate family member been to urgent care in Whitman County in the past year?



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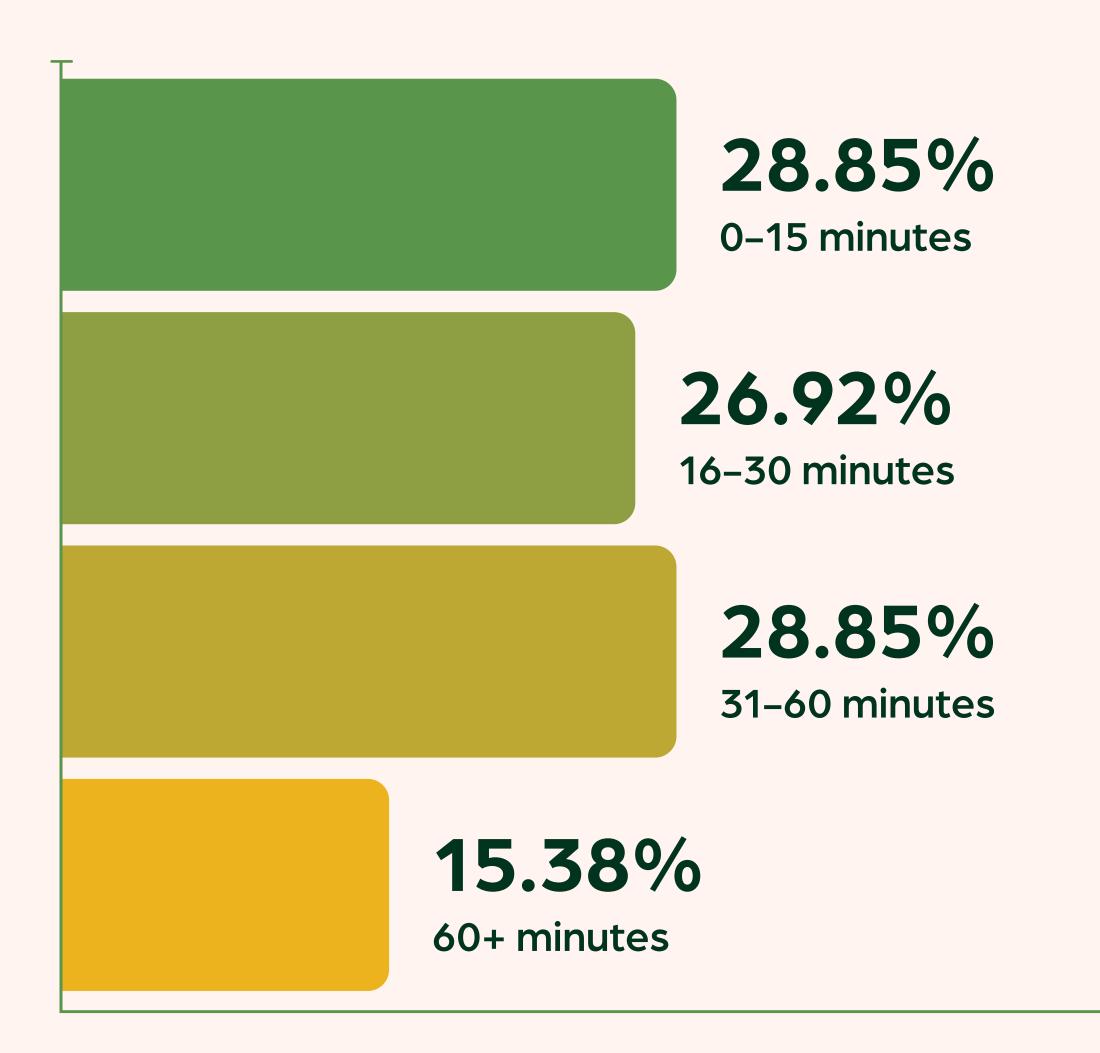
### **52.53%** Yes







#### ACCESS TO URGENT CARE If you or an immediate family member have been to urgent care, what was the average wait time once checked in?







#### ACCESS TO URGENT CARE If you or an immediate family member have NOT been to urgent care, what statement most applies?

#### 10.87%

I tried to go to Urgent Care, but they were not accepting patients or too busy.

#### 13.04%

Urgent care was not open when I needed it, so I went to the Emergency Room.

#### 13.04%

Urgent care was not open when I needed it, so I delayed care.



I never needed to go to Urgent Care.



KAAA

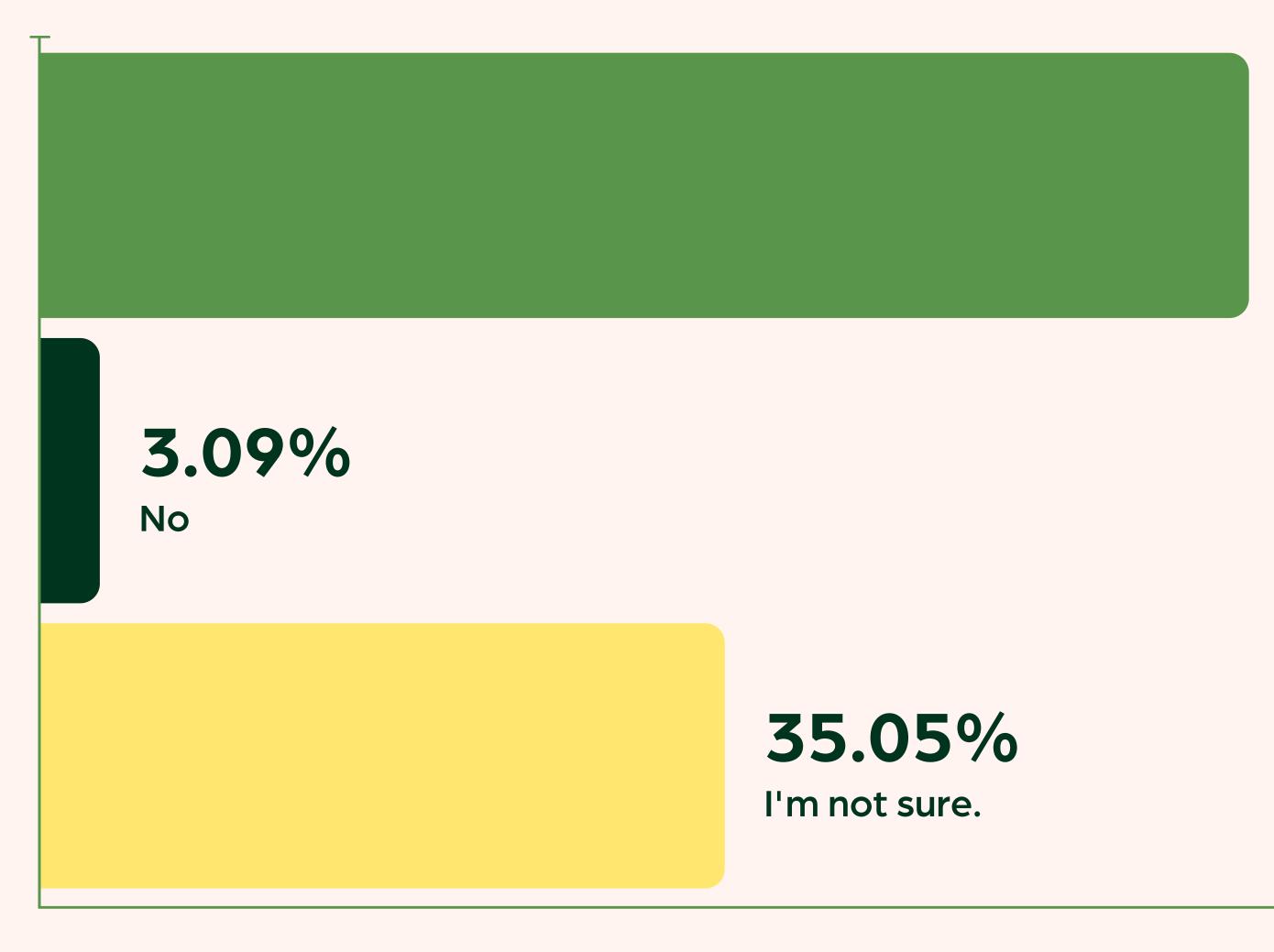
# Access to Mental Health





#### ACCESS TO MENTAL HEALTH

### Do you believe there is a lack of access to mental health providers in Whitman County?



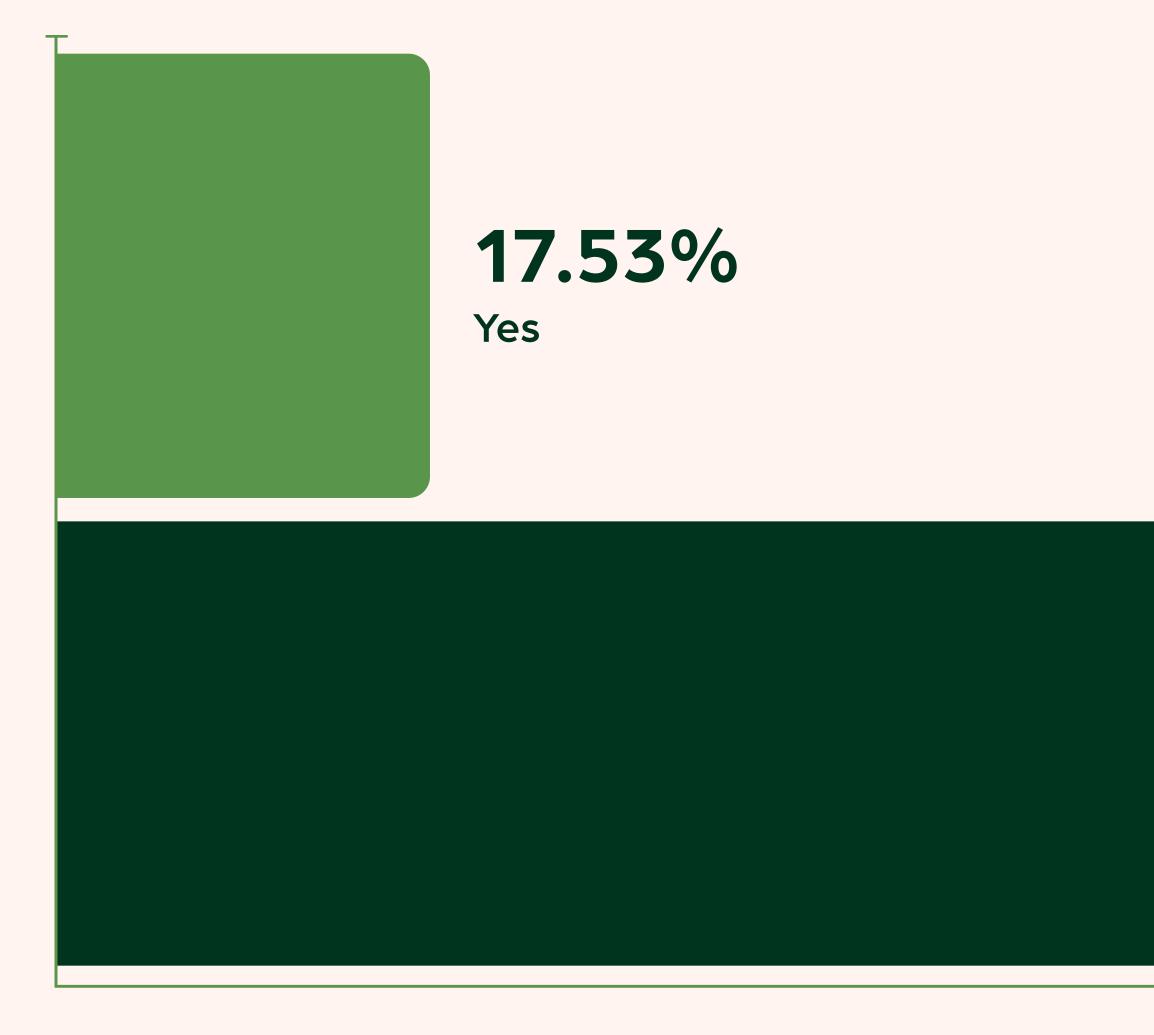
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### **61.86%** Yes





#### ACCESS TO MENTAL HEALTH Do you or an immediate family see a Whitman County mental health provider regularly? (e.g. once/week, once/month, recurring schedule)













#### ACCESS TO MENTAL HEALTH If you or an immediate family member does see a Whitman County mental health provider regularly, what statement most applies?



#### 23.53%

Can easily make an appointment when needed.

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Difficult to make an appointment when needed.



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#### **ACCESS TO MENTAL HEALTH** If you or an immediate family member does NOT see a Whitman County mental health provider regularly, what statement most applies?

#### 29.11%

Want to find one, but many not accepting new patients.

#### 6.33%

Want to find one, but many do not accept my insurance.

#### 3.80%

Previous provider moved, still looking for a new one.





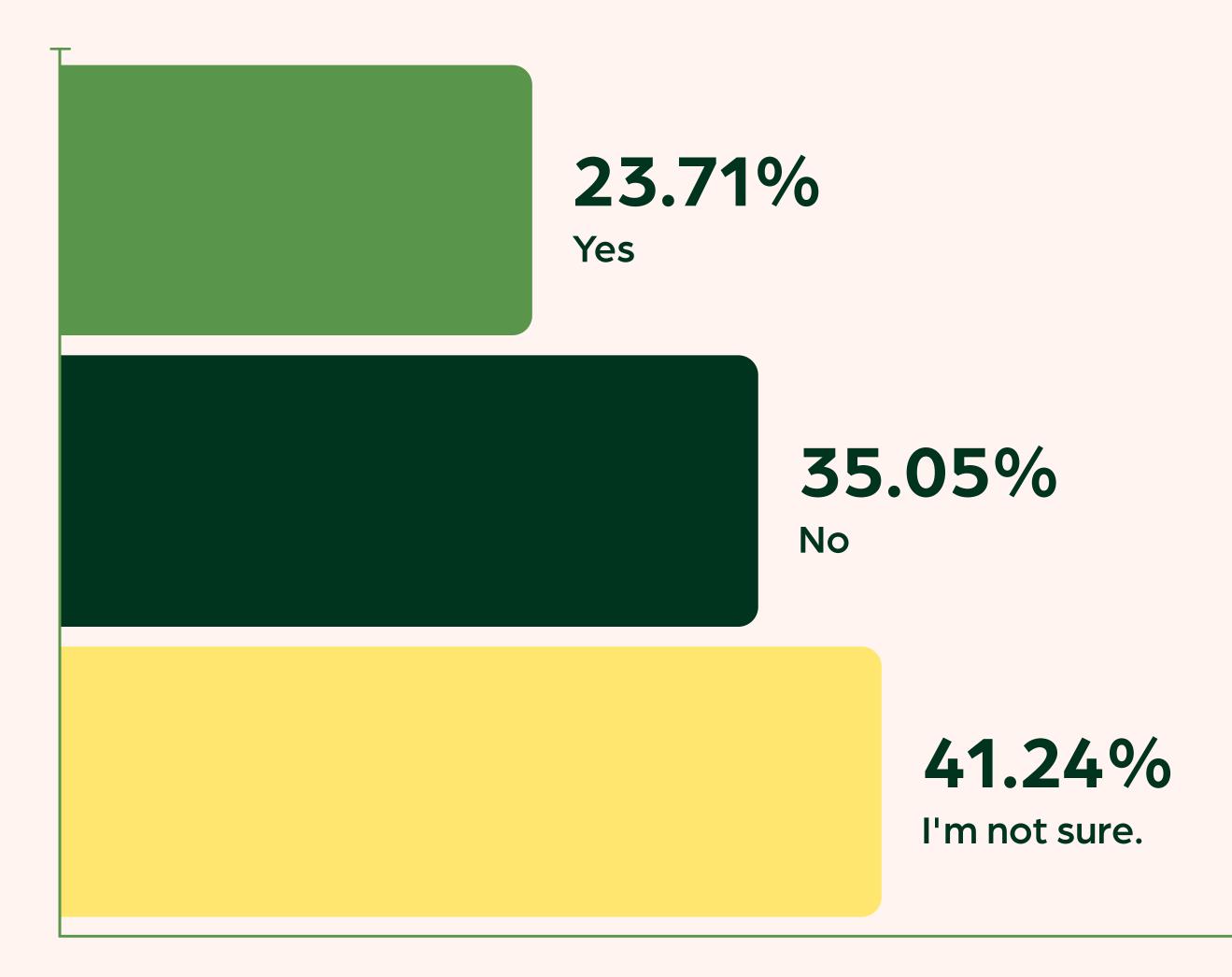




# Access to Dentists



#### Do you believe there is a lack of access to dentists in Whitman County?







#### Do you or an immediate family member currently have a dentist in Whitman County?

| <b>36.08%</b> |
|---------------|

YOUR NEEDS, OUR PATH FORWARD



Yes





### If you or an immediate family member currently have a dentist in Whitman County, what statement most applies?



22.58%

Difficult to make an appointment when needed.

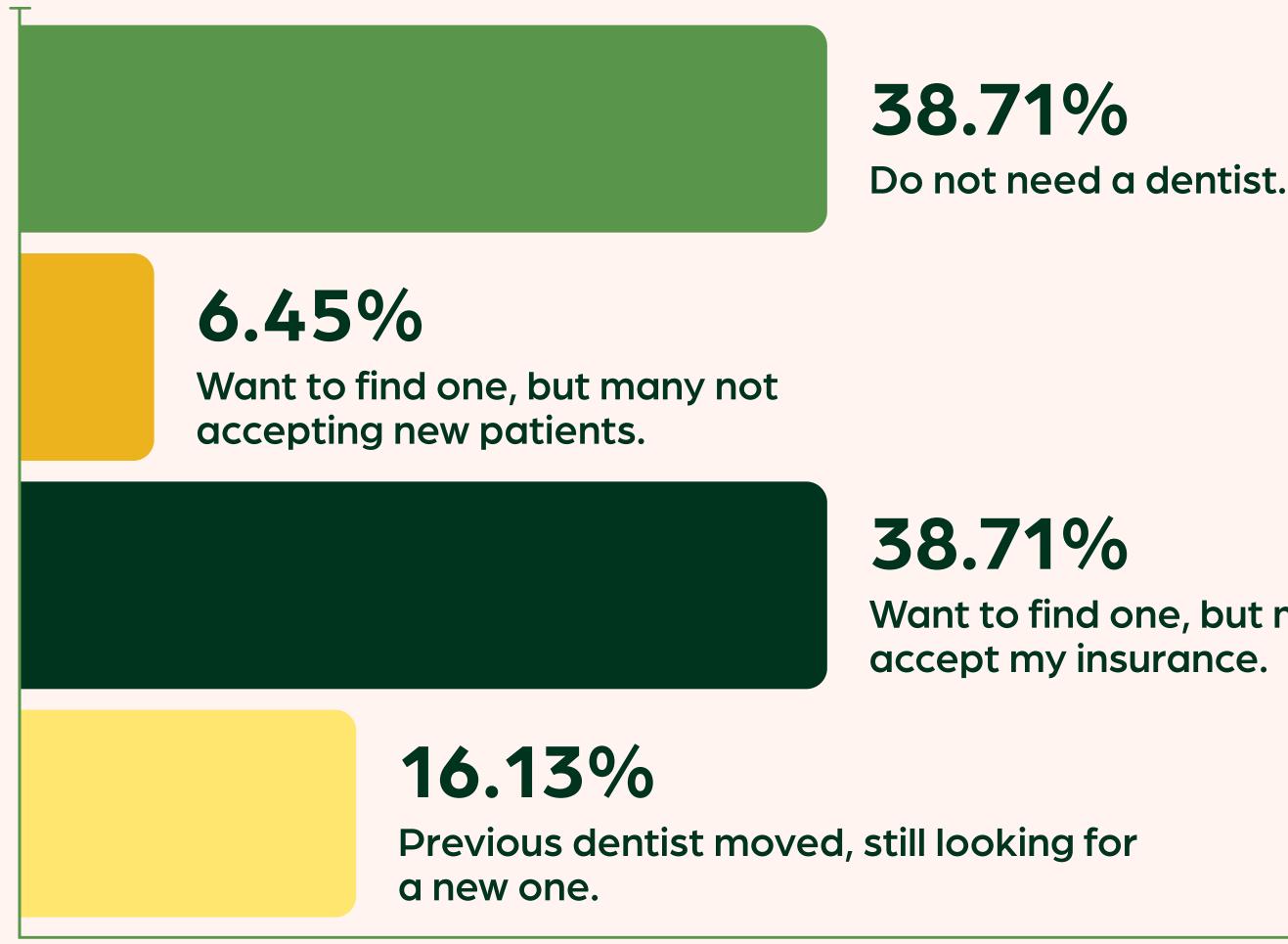
#### 77.42%

Can easily make an appointment when needed.





#### If you or an immediate family member currently does NOT have a dentist in Whitman County, what statement most applies?



Want to find one, but many do not

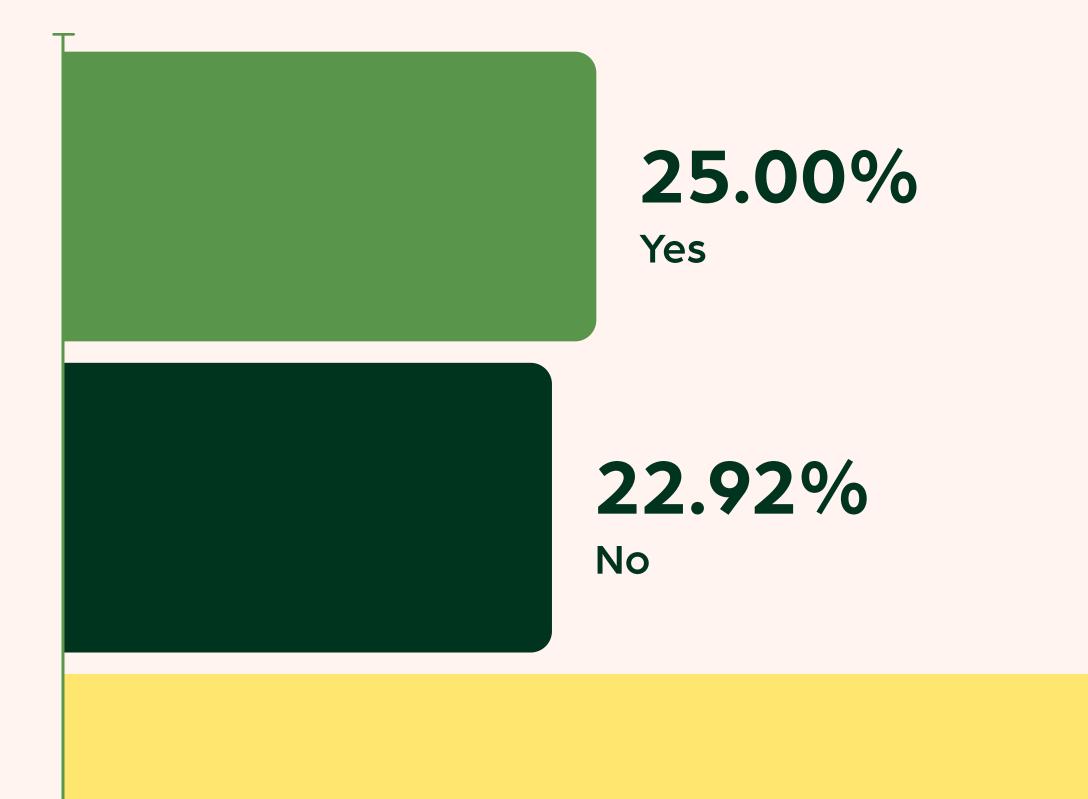




# Access to Physical Therapists



#### ACCESS TO PHYSICAL THERAPISTS Do you believe there is a lack of access to physical therapists in Whitman County?









#### ACCESS TO PHYSICAL THERAPISTS Do you or an immediate family member see a physical therapist in Whitman County?



23.16%

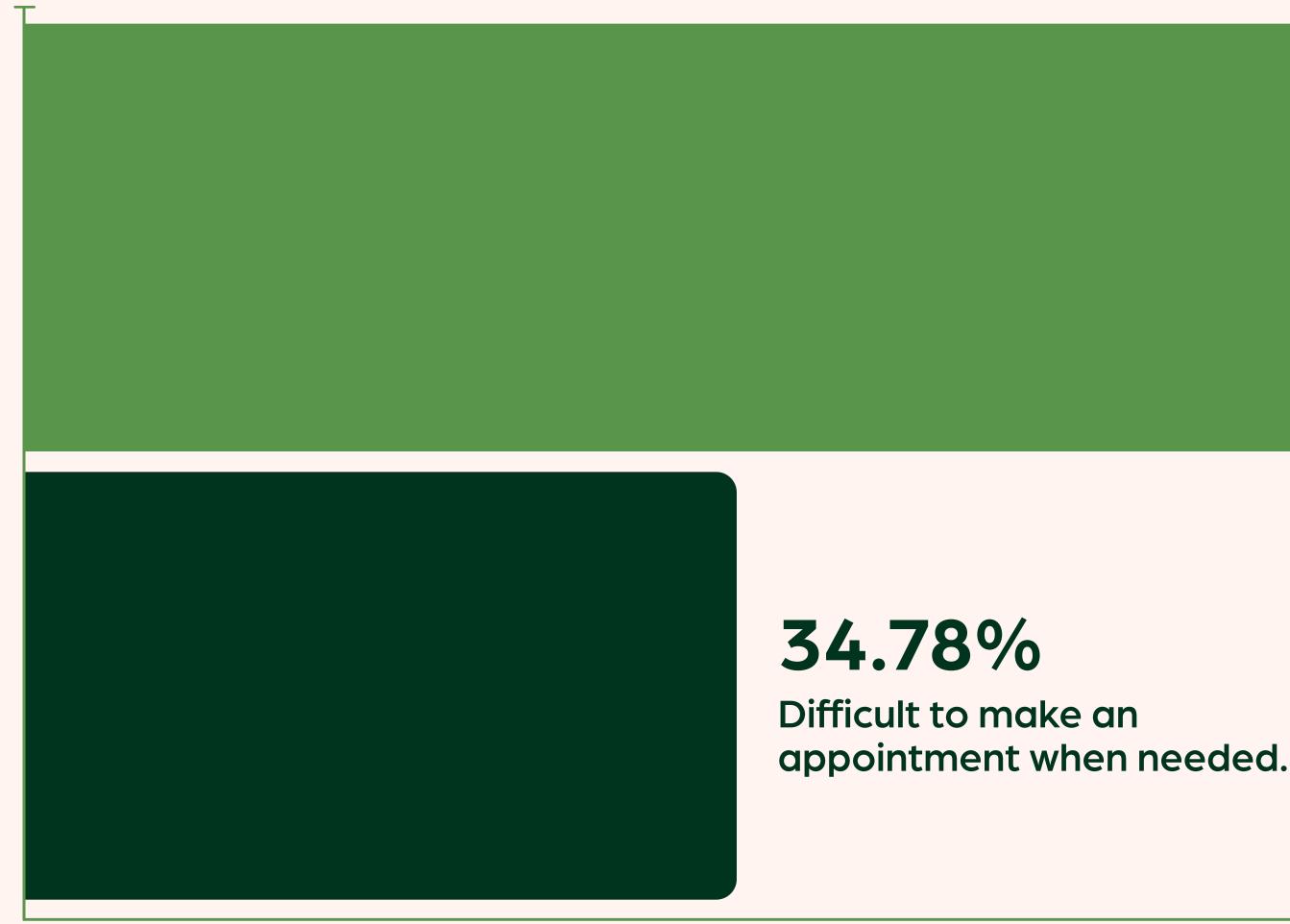
Yes







#### **ACCESS TO PHYSICAL THERAPISTS** If you or an immediate family member currently has a physical therapist in Whitman County, what statement most applies?



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65.22% Can easily make an appointment when needed.





#### ACCESS TO PHYSICAL THERAPISTS If you or an immediate family member currently does NOT have a physical therapist in Whitman County, what statement most applies?

#### 11.11%

Want to find one, but many not accepting new patients.

#### 4.17%

Want to find one, but many do not accept my insurance.

#### 1.39%

Previous physical therapist moved, still looking for a new one.



#### 83.33%

Do not need a physical therapist.





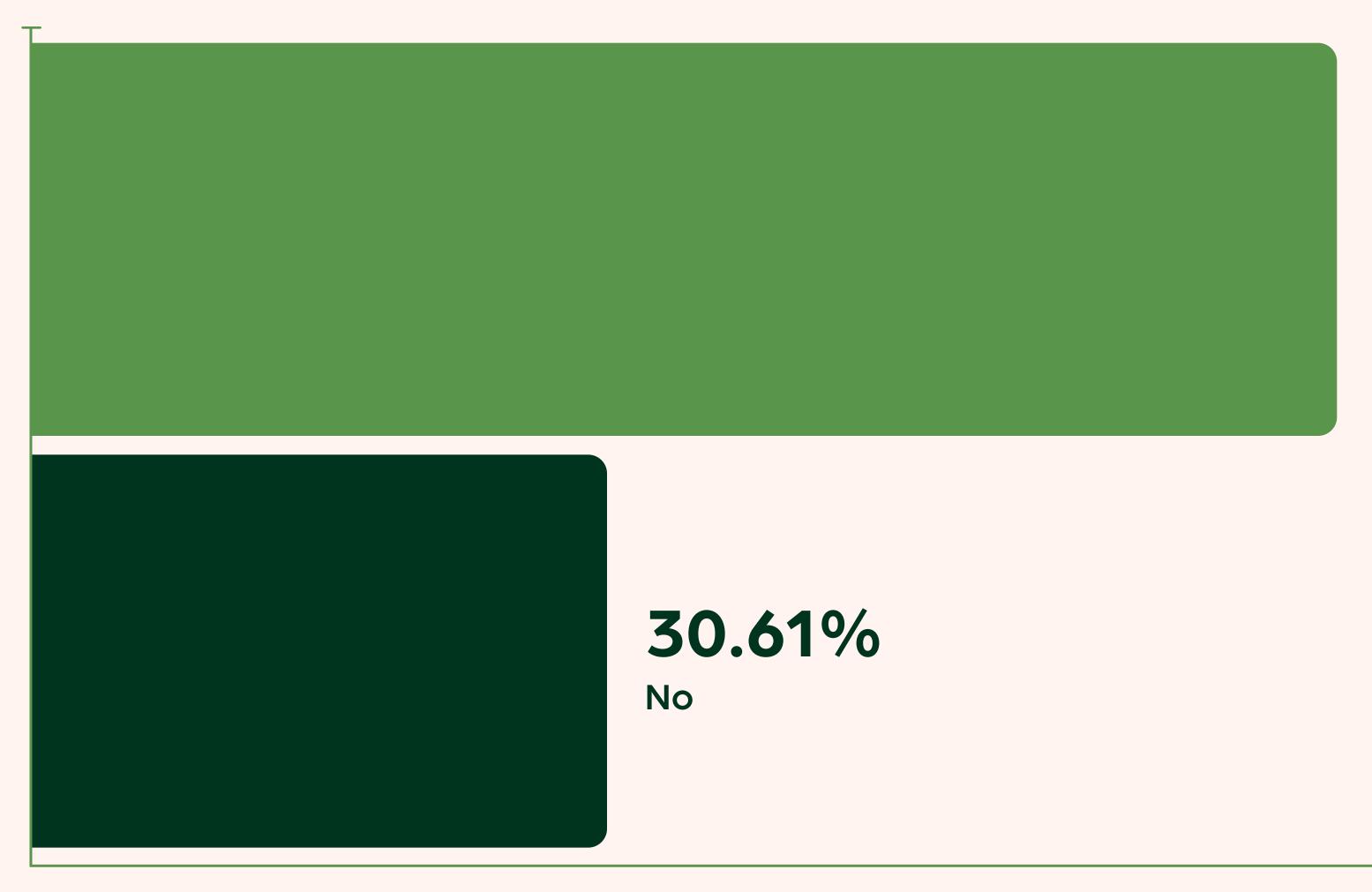
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## Access to Pediatricians





#### **ACCESS TO PEDIATRICIANS** If you have a child/children, do they currently have a pediatrician?



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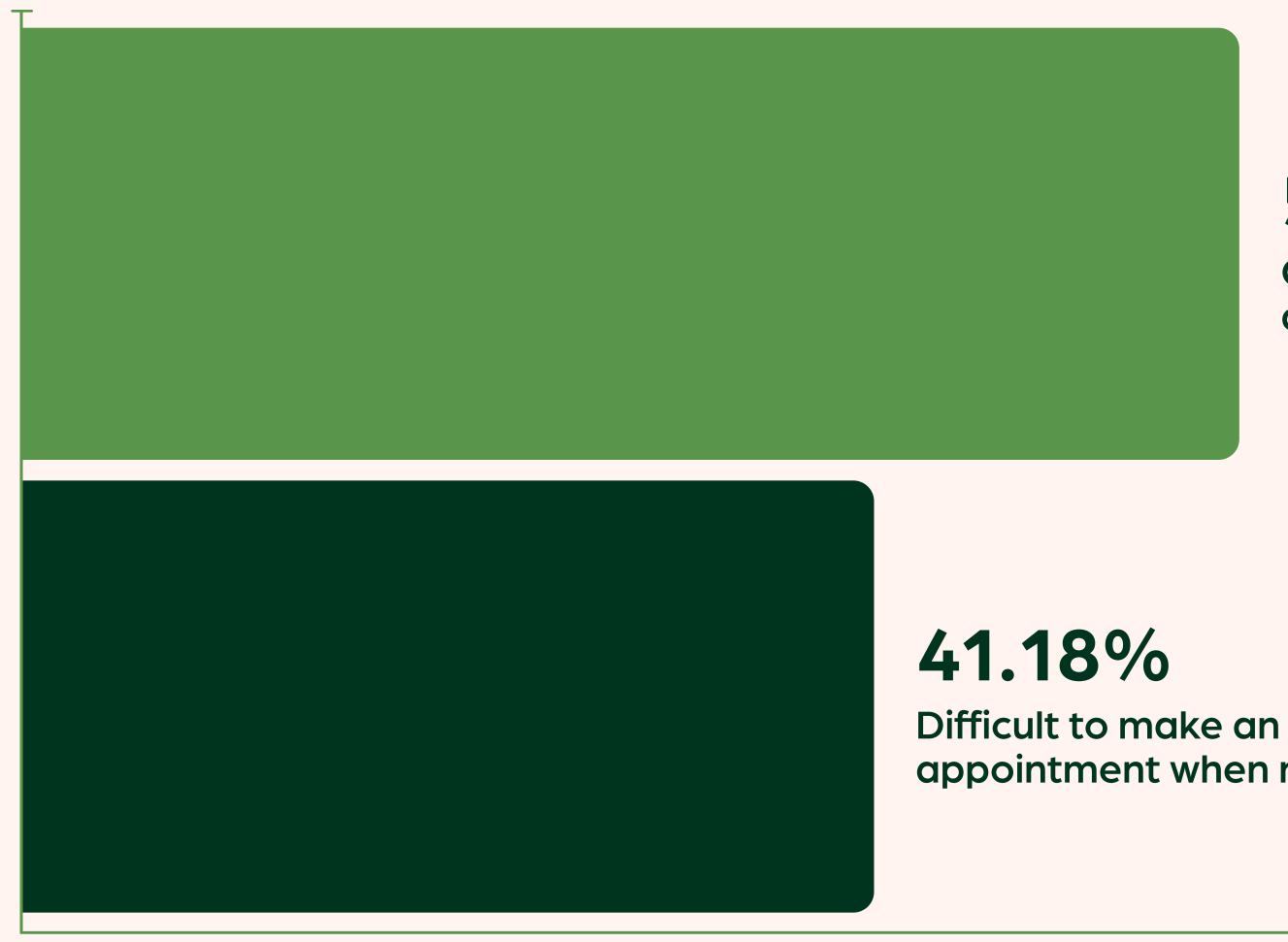
Yes





#### **ACCESS TO PEDIATRICIANS**

#### If your child has a pediatrician, what statement most applies?



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#### 58.82%

Can easily make an appointment when needed.

appointment when needed.





#### **ACCESS TO PEDIATRICIANS**

### If your child does not have a pediatrician, what statement most applies?

#### 7.14%

Want to find one, but many not accepting new patients.

#### 7.15%

Previous pediatrician moved, still looking for a new one.



### **85.71%** Do not need a pediatrician.



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#### Colfax

310 N. Main Street Ste. 108 Colfax, WA 99111 (509) 397–6280 Fax: (509) 397-6239

#### Pullman

1205 SE Professional Mall Blvd #203 Pullman, WA 99163 (509) 332–6752 Fax: (509) 334-4517







### Whitman County Public Health

